

West Hartford Public Library POLICY MANUAL

Title: Wireless Access Policy

The West Hartford Public Library provides a wireless guest network for patrons to access the internet.

Library staff will provide general information on the settings necessary to access the wireless guest network. If a user has problems accessing the wireless network, staff will verify the library's internet access is working, but cannot perform any troubleshooting on the user's own device.

As with most wireless services, this connection is not inherently secure. This means that, potentially, any information sent or received may be intercepted, copied or redirected.

The library assumes no responsibility for any information (i.e. account numbers, credit card numbers, IMEI numbers, passwords, personal information, passwords, and/or user names) that is compromised, or for any damage caused to your hardware or software due to security issues or consequences caused by viruses, hacking, or library systems.

Since neither the West Hartford Public Library nor any of its staff controls the content of the information available on the internet, users must be aware that some of websites may be "malicious" or have malicious codes embedded in the website. Additionally, some of the information access or viewed may be controversial or offensive. Users encountering such malicious site, or controversial or offensive information should exit the site. Individual users are responsible for their own conduct. The use of the library wireless network is a privilege, not a right. As the owner of the wireless network, the West Hartford Public Library reserves the authority to withdraw this privilege at any time.

This *Wireless Access Policy* governs any use of this wireless guest network.